



# Cyrenian House

## Strategic Plan | 2018–2021

EMPOWERMENT – INTEGRITY – DIVERSITY – COMPASSION – HOPE



Cyrenian House is a not-for-profit non-government organisation that has been operating within the alcohol and other drug (AOD) treatment sector since 1981. Cyrenian House has demonstrated an enduring capacity to deliver a professional and effective treatment service and is one of the leading AOD treatment services in Western Australia.

Cyrenian House supports and upholds a robust standard of cultural competence by recognising cultural needs and reviewing programs to ensure they meet the needs of Aboriginal, Torres Strait Islander, CaLD and LGBTQI+ communities.

Cyrenian House acknowledges the past, present and future Traditional Custodians of this land and recognise our services are situated on Whadjuk Nyoongar Country and Yawuru Country.

Cyrenian House is certified against the Alcohol and Other Drug and Human Services Standard and the Australasian Therapeutic Communities Association Standard.



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### A Message from the CEO

For Over 36 years Cyrenian House has delivered essential treatment and support services to Western Australian communities affected by alcohol and other drugs.

Over this time, Cyrenian House has grown and adapted to meet changing community needs. Our specialist services have diversified and grown. Our reach now extends from Rockingham to the Kimberley, ensuring that more people across the State can benefit from our proven and effective treatment options.

To date, more than 35,000 people and their families have benefitted from treatment and support from Cyrenian House. Hundreds more will access Cyrenian House's services over the next four years, the length of our new Strategic Plan.

Cyrenian House's Strategic Plan outlines how we will continue to build upon our established strengths: the specialist services that we deliver; our community and consumer connections; our high quality organisation; and our skilled and passionate management, staff and volunteers.

Most importantly, our new Strategic Plan demonstrates how we will adapt to changing environments, and continue to deliver hope and healing to people and families in our communities.

I am proud to present Cyrenian House's Strategic Plan 2018-2021.

*Carol Daws*

# Our Values



# Our Vision

“ Healthy, inclusive and harm-free communities

# Our Mission

“ An organisation that provides the highest quality services to make a positive and meaningful difference in the lives of people affected by alcohol and other drugs.

# Strategic Objective 1

## Deliver professional, responsive and innovative services

Key Actions	Key Outcome Measures
<ul style="list-style-type: none"><li>● Reflect diverse consumer and community needs in service planning</li><li>● Integrate consumer co-design and co-production principles into service development and delivery</li><li>● Access and facilitate research that benefits evidence-based work practices</li><li>● Enhance culturally secure and inclusive practices</li><li>● Promote practices that build worker capacity to better respond to consumer and other stakeholders' needs</li><li>● Further diversify Cyrenian House's income sources</li></ul>	<p><i>Cyrenian House's services are recognised as being of a high quality and meeting current and emerging community needs</i></p>

## Strategic Objective 2

### Foster relationships that improve services and community engagement

Key Actions	Key Outcome Measures
<ul style="list-style-type: none"><li>• Develop Cyrenian House's collaborative working relationships across sectors and services</li><li>• Grow community awareness of, and engagement with, Cyrenian House</li></ul>	<p><i>Cyrenian House is a recognised and valued leader in delivering improved outcomes for those affected by alcohol and other drugs</i></p>

## Strategic Objective 3

**Optimise systems and resources that support Cyrenian House's excellence and sustainability**

Key Actions	Key Outcome Measures
<ul style="list-style-type: none"><li>• Refine governance and quality systems and resources that support Cyrenian House's service provision and accountability</li><li>• Ensure facilities meet existing and projected need</li><li>• Strengthen Cyrenian House's workplace culture and wellbeing</li><li>• Support Cyrenian House's leadership team</li><li>• Achieve Cyrenian House's objectives through planning and ongoing evaluation</li></ul>	<p><i>Cyrenian House is an efficient, accredited organisation that continually improves the quality of its systems and resources.</i></p>



318 Fitzgerald Street, PERTH WA 6000  
[www.cyrenianhouse.com](http://www.cyrenianhouse.com) | (08) 9328 9200



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