



Cyrenian House is a not-for-profit non-government organisation that has been operating within the alcohol and other drug (AOD) treatment sector since 1981. Cyrenian House has demonstrated an enduring capacity to deliver a professional and effective treatment service and is one of the leading AOD treatment services in Western Australia.

Cyrenian House supports and upholds a robust standard of cultural competence by recognising cultural needs and reviewing programs to ensure they meet the needs of Aboriginal, Torres Strait Islander, CaLD and LGBTQI+ communities.

Cyrenian House acknowledges the past, present and future Traditional Custodians of this land and recognise our services are situated on Whadjuk Nyoongar Country and Yawuru Country.

Cyrenian House is certified against the Alcohol and Other Drug and Human Services Standard and the Australasian Therapeutic Communities Association Standard.



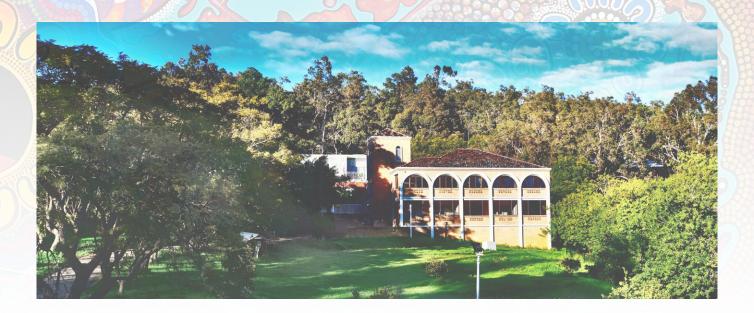








A Message from the CEO



I am proud to present the Cyrenian House's refreshed three-year strategic plan, looking forward from July 2022 through to July 2025.

Every three years the Cyrenian House Committee of Management, Executive and Senior Leadership Team work to develop a strategic plan that is reflective of the quality services we provide to the WA community. This year, we refreshed our previous three-year plan, building on the solid goals we have in place and adjusting our core values to align with our organisational culture and our commitment to providing person-centered alcohol and other drug (AOD) programs and services.

The refreshed Cyrenian House Strategic Plan was created in consideration of experience and feedback, and we acknowledge that it is important that we are flexible and adaptive to issues and events that occur should unforeseen local, state, or federal changes come about. Of significance is that since March 2020 the

organisation and the rest of the world, has been impacted by the Coronavirus-19 Pandemic. Many of our plans for the past 2019 – 2021 planning cycle were paused by the pandemic as we had to change to emergency response and suspend or alter many programs for periods of time. Most importantly, our new Strategic Plan demonstrates how we will adapt to changing environments and continue to deliver hope and healing to people and families in our communities struggling with AOD use.

Please let us start with our mission, vision, and values.

CEO

Carol Daws



Our Vision

Fig Healthy, inclusive and harm-free communities

Our Mission

An organisation that provides the highest quality services to make a positive and meaningful difference in the lives of people affected by alcohol and other drugs.

OUR CONSUMERS **& SERVICES**

OUR PEOPLE

ORGANISATIONAL EXCELLENCE



We support and encourage our consumers make the changes required for a happier and healthier life.

We offer people the opportunity to gain back control of their lives.

We are committed to ensuring workers are motivated and developed well in order to increase their job satisfaction and maintain worker retention.

We provide the necessary organisational structures and support to enable our workers to maximise their skills and experience when working with consumers.



RESPECT

We treat consumers from all backgrounds, beliefs and orientations with dignity and respect.

We respect the uniqueness of every individual's experience.

We treat our colleagues with respect and expect our consumers to respect our people and each other.

We encourage diversity in our teams and appreciate the value this brings.

We are determined to serve our consumers through innovation, continuous improvement, an intense focus on consumer needs and a dedication to supporting them achieve their goals.



NTEGRITY

We support consumers to be accountable for their actions and take responsibility for their lives. We are accountable to our consumers, our funding bodies and the broader community.

We strive for continuous improvement and innovation for our services.



We believe people can overcome disadvantage and adversity leading to positive and meaningful lives lived.

We build the strength and sustainability of our organisation so our work can continue for the long term.

We are committed to being the best AOD treatment service in WA, delivering high quality treatment to consumers and their families.



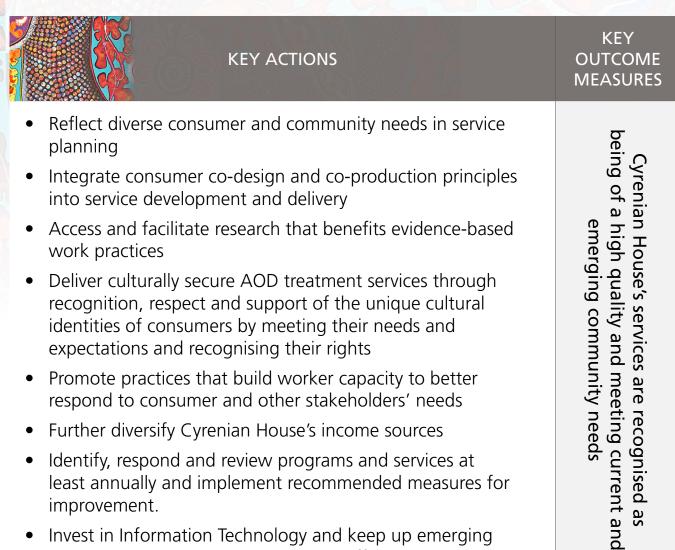
We recognise that hope for a better future brings people to our services and that hope is an essential ingredient in people's recovery.

We hold hope for our consumers, even when they themselves are struggling to believe in a better future.

We strive to excel in every aspect of our service provision and approach. We take on every challenge with a determination to succeed.

Strategic Objective 1

Deliver professional, responsive and innovative services





trends to improve service quality and efficiency.

Strategic Objective 2

Foster relationships that improve services and community engagement

KEY ACTIONS	KEY OUTCOME MEASURES
 Develop Cyrenian House's collaborative working relationships across sectors and services 	Cyr and im affect
 Grow community awareness of, and engagement with, Cyrenian House 	enian I I value provec ed by a
 Focus on optimising the health and well-being of consumers in accordance with their needs, goals and preferences. 	House d lead d outco alcoho
 Improve life outcomes for Indigenous peoples accessing our services by establishing new partnerships and strengthening existing partnerships with local Aboriginal organisation's. 	is a recoger in deliumes for land oth
 Create and maintain new partnerships and consortium arrangements to address service gaps and gain access to new resources 	gnised vering those ter drugs

Strategic Objective 3

Optimise systems and resources that support Cyrenian House's excellence and sustainability

	KEY ACTIONS	KEY OUTCOME MEASURES
 support Cyrenian Hole Ensure facilities mee Strengthen Cyrenian Support Cyrenian Hole Achieve Cyrenian Hole ongoing evaluation 	nd quality systems and resources that use's service provision and accountant existing and projected need House's workplace culture and well ouse's leadership team ouse's objectives through planning by of services by way of the retention tracts.	Cyrenian House is a efficient, accredite organisation that ontinually improves quality of its system and resources.

