



2024-2025 ANNUAL REPORT



CONSUMER FEEDBACK

NMCADS

"Been very helpful in giving me strategies to manage my addiction as well as other areas of my life. I value this great service."

MIDLAND WITHDRAWAL & INTERVENTION CENTRE

"¹⁰⁰ recommend MWIC or any of the Cyrenian House locations. The team at Midland are absolutely amazing and I couldn't be happier with the help, support and methods to help with cravings / lapses / relapses."

SARANNA WOMEN & CHILDRENS PROGRAM

"Treatment was really healing for me. I got a lot out of it, it was a therapeutic experience that helped me work through a lot, I felt supported and understood, and it made a big difference."

WANDOO THERAPEUTIC COMMUNITY

"We get treated like people not prisoners. Being at Wandoo is a blessing and has changed my life."

SERENITY LODGE THERAPEUTIC COMMUNITY

"I would like to thank Cyrenain House and all the staff. The men's program at Serenity Lodge is top notch. The counsellors there are professional and friendly. Once again thank you from myself and my family"

NMCADS

"My experience was fantastic, my helper made the information and assistance that I received make sense to me and allowed me to fully grasp all the information. They really made me feel heard and made sure I was understood."

WANDOO THERAPEUTIC COMMUNITY

"I am so lucky to get a second chance in life and feel privilege to be here. I know I can become the best version of myself here and get back my life. I'm extremely grateful."

MUNDA MIA THERAPEUTIC COMMUNITY

"Honestly Cyrenian House saved my life but most importantly Munda Mia. Munda Mia is such a truly magical TC. The parenting programs and family and domestic violence programs really helped increase my knowledge around keeping myself safe and learning my rights and how to implement boundaries with those around me. I was able to also identify my triggers and the impact and effects that my usage had on my family and loved ones. I highly recommend Cyrenian House and will forever be grateful for the programs which they offer."

CHMR

"Thanks heaps CHMR. You are amazing and I have grown to love and appreciate your care"

CYRENIAN CENTRAL

"The service provides a safe place to feel heard and validated. Exceptional customer service, accommodating and attentive, helpful staff. Gained valuable insight and tools to navigate through my situation. Thank you 🌻"



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Acknowledgement of Country

Ngaala kaaditj Noongar moort keyen kaadak nidjar boodjar. We acknowledge Noongar people as the traditional custodians of this land.

Cyrenian House respectfully acknowledges the Traditional Custodians of the land that our services are situated on, Whadjuk Nyoongar Country, Bibbulmun Country and Yaruwu Country. We pay our respects to Elders past and present.



Acknowledgement of artwork

Artist Loretta Egan was born in Canarvon and is a proud Yamatji woman who speaks the Wajarri language.

BOARD OF DIRECTORS

CURRENT DIRECTORS

as at December 2025



John Stockbridge
CHAIRPERSON



Jenny Rogers
VICE CHAIRPERSON



Patrick Jodas
TREASURER



Nina Atiya
BOARD DIRECTOR



Bronwyn Myers-Franchi
BOARD DIRECTOR



Sharon Clews
BOARD DIRECTOR

CHAIRPERSON'S REPORT

It gives me great pleasure to present the Chair's Report for Cyrenian House for the 2024–25 year - a period that has seen our organisation demonstrate remarkable resilience, compassion, and innovation in the face of continuing social and economic challenges.

At the heart of everything we do remains our unwavering commitment to supporting individuals and families affected by alcohol and other drug dependence. This year, more than ever, Cyrenian House has continued to stand as a beacon of hope - delivering services that are evidence-based, person-centred, and grounded in respect and recovery.

Our Achievements and Impact

Over the past twelve months, our services have reached more people than ever before. Across our portfolio of services we have continued to deliver high-quality care and support.

The change to an all-male service at Serenity Lodge Therapeutic Community (TC) has been a particularly proud milestone this year. At the Saranna Women and Children's Program, the integration of trauma-informed care and parenting support has continued to transform lives, helping mothers rebuild both confidence and connection with their children.

Our Justice Programs have also seen strong outcomes, working closely with the Department of Justice to support individuals to break cycles of substance use and reoffending. These initiatives not only change lives - they also reduce pressure on the justice system and build safer communities.

We look forward to progressing our Immediate Drug Assistance Coordination Centre (IDACC) which will be one of the largest projects we have undertaken.

Our People and Partnerships

None of these achievements would be possible without our extraordinary staff. Across every service, from frontline counsellors to clinical and administrative teams, the professionalism, dedication, and compassion of our people continue to inspire. They embody the Cyrenian House values every day - responding with empathy, dignity, and determination to those who seek our support.

I also wish to acknowledge Carol Daws, our Chief Executive Officer, and her excellent executive team who continue to lead with vision and integrity. Carols' steady guidance and commitment to both operational excellence and consumer wellbeing have been instrumental in maintaining Cyrenian House's reputation as one of Western Australia's most trusted and respected community treatment services.

We are also deeply grateful for our partners in government, health, and community sectors, including the Mental Health Commission, the Department of Justice, Department of Communities, and numerous local service providers. Their collaboration ensures that Cyrenian House remains at the forefront of integrated, wrap-around care.

Governance and Strategic Direction

This year, the Board has continued to focus on strengthening governance, sustainability, and workforce wellbeing. We have overseen significant developments in quality assurance, data systems, and strategic planning to ensure that Cyrenian House remains strong and future-ready.

The Board is also mindful of the challenges ahead - the increasing complexity of consumer needs, cost-of-living pressures, and the importance of ensuring equitable access to services across metropolitan and regional areas. Through sound governance and continued advocacy, we remain committed to addressing these challenges head-on.

Looking Forward

As we look to the year ahead, we do so with optimism and resolve. The work of Cyrenian House continues to change lives, reunify families, and strengthen communities. Our success rests not only in our programs, but in the collective belief that recovery is possible - and that every person deserves the opportunity to live with dignity, hope, and purpose.

On behalf of the Board, I extend my heartfelt thanks to all our staff, volunteers, supporters, and community partners for their tireless efforts and enduring commitment to the people we serve.

Cyrenian House stands today as a testament to what can be achieved when compassion, professionalism, and perseverance come together for a common good.

**John Stockbridge - Chairperson, Cyrenian House
Board of Directors**



CEO REPORT

On 1 July 2024, the Mental Health Commission (MHC) officially opened the new Office of Alcohol and Other Drugs (OAOD) which was established as a dedicated domain to better represent the alcohol and other drug (AOD) sector. Naomi Hendrikson, well known for her role in prevention in the AOD sector, was appointed as the Director of the OAOD. This has been a pleasing outcome for the Cyrenian House and the AOD sector as a whole.

The past 12 months has been a year of consolidation. After purchasing a building on Scarborough Beach Road in Innaloo, to replace our Warwick office for the North Metro Community Alcohol and Drug Service (NMCADS), Lotterywest provided a grant to fit-out the building with the support of the MHC. The new office was operationalised on 20 March 2025 and was officially opened by the Honourable Pierre Yang MLC, Parliamentary Secretary to the Minister for Health; Mental Health on 21 May.

Our biggest project, the Immediate Drug Assistance Coordination Centre (IDACC), is still in its early stages of development. We are still experiencing substantial delays while the Mental Health Commission negotiates a Building Grant Agreement. At this stage we are looking at late 2026 early 2027 for this service to be open for consumers.

Serenity Lodge Therapeutic Community (TC) has undergone a significant change of focus in the past 12 months transitioning to an all-male facility. The decision was made to rebalance the services we offer to men given two of our services, Munda Mia Therapeutic Community and Saranna Women and Children's Program are specifically for women. The new male focussed TC has been well supported by our consumers.

As part of our commitment to deliver professional, responsive and innovative services, Cyrenian House promotes practices that build worker capacity to better respond to consumer needs. To this end we allocated substantial funds to upskill our workforce in leadership training by offering all our Managers, Clinical Coordinators and other senior staff access to the Modal Diploma in Leadership and Management Training. This is a fabulous opportunity of our senior staff to hone their skills, build solid relationships with their peers and enhance their opportunity for advancement both within and outside the organisation.

In addition to the Leadership and Management Training, we have also completed the roll out of Family and Domestic Violence (FDV) training for all staff regardless of their role. Alongside the training, Cyrenian House has developed an FDV Strategy to provide a foundation and guide to our organisational approach to addressing and responding to the issue of FDV for our consumers and staff.

To enhance the ongoing growth of operations and increase in workforce in the past few years we have further developed our Enterprise Resource Planning (ERP) supports. These include the introduction of MYOB Advance Accounting package, Trail D for invoicing and supplier management and negotiating a new Employment Agreement to support our staff. These new systems have greatly enhanced our efficiency through automated processes and allow us to prepare for further growth in the future.

We hosted our 12th annual Cyrenian House Charity Golf Day fundraiser in March this year. I am pleased to say that the day was another resounding success with a Hole in One sponsor, one platinum, one gold, six silver, one bronze, one hole sponsor and over 100 players. Many thanks to Fortesque who continue to offer us ongoing support through sponsorship, raffle prizes and teams to play.

As always, none of our achievements would be possible without the support of our amazing staff team. Cyrenian House has been fortunate to attract and retain exceptional people across all areas of service provision. Our staff are dedicated to delivering quality, professional and person-centred services to enhance the well-being of those who present to our organisation. As the CEO of Cyrenian House I am privileged and incredibly proud of the way our staff embrace our mission and values in all their interactions with both our consumers, partners and the community as a whole.

In closing, I would like to acknowledge and thank our Chairperson John Stockbridge and the Board for their ongoing support and guidance over the past year. They give of their time freely with grace and diligence to ensure that good governance remains a central tenant of our success. Thank you to my talented executive and management team, staff and peer workers and volunteers for the tireless work you do on a daily basis and most importantly, thank you to our consumers who continue to patronise our services.

Carol Daws

Cyrenian House CEO - Chief Executive Officer



RECONCILIATION

Cyrenian House continues to build upon our commitment to cultural security and Reconciliation. Our passionate and active Reconciliation Action Plan (RAP) Committee this year focussed on how the organisation can extend our commitment to Reconciliation, and how this can be practically translated across all our services. This includes a focus on practical and meaningful actions linked to service and community outcomes. The coming year will translate our Committee's work into practice across the organisation, and we are **excited to follow a path for reconciliation that truly reflects the Cyrenian House values and the needs of consumers.**

Across the year, Cyrenian House continued our support for reconciliation, with particular focus on enhancing service access for Aboriginal peoples, incorporating cultural considerations into our new Enterprise Agreement, and hosting events to mark days of significance. A highlight was the NAIDOC event at Rick Hammersley Centre Therapeutic Community, which attracted over 100 participants from our services, partners and community.

Cyrenian Central and NMCADS celebrated NAIDOC week together, treated to a feast of traditional bushtucker including kangaroo, emu, crocodile and damper. The highlight of the day was two testimonials of recent Therapeutic Community (TC) graduates, sharing how support from the Senior Aboriginal Support Worker, assisted them in their journey into TC and shared some advice to our workers on how to best support our Aboriginal consumers.



Diversity

Across 2024-2025, Cyrenian House continued in our commitment to provide accessible, welcoming and safe services for people from the rainbow community. Our Rainbow Committee has undertaken a significant whole-of-organisation review of our capabilities and identified a range of opportunities for improvement to enhance our inclusive service delivery.

Cyrenian House services continued our commitment to recognising and celebrating key dates of significance, including IDAHOBIT and Wear it Purple. Residents and workers came together to share in meals, art and other activities to raise awareness and contribute to inclusivity.

A particular highlight was the PrideWA Parade, with Cyrenian House represented by 100 workers and residents, all adorned with our latest Pride shirt, inspired by the theme 'Together go west'. Everyone had an amazing time celebrating our Cyrenian House rainbow community and the incredible community across WA. We can't wait to attend again in late 2025.

In 2024, we were excited to continue our long-running participation in PrideWA's PrideFest celebrations. Our annual stall at the Pride Fairday was well attended; thank you to the many staff who volunteered your time to promote Cyrenian House services to the community.

♥ DIVERSE

♥ INCLUSIVE

♥ ACCEPTING

♥ WELCOMING

♥ SAFE SPACE

♥ FOR EVERYONE



RAINBOW



Value others
and show
RESPECT



Embrace, restore &
inspire **HOPE** to grow



Provide,
show and
act with
INTEGRITY

CHARITY Golf Day



2025 FUNDRAISER

The annual Cyrenian House Charity Golf Day delivered a fantastic event for competitive and casual golfers alike. This year's event again sold out, with interest exceeding available places. It was lovely to see many familiar faces and the high levels of enthusiasm for the golfing competition, raffle and silent auction.

This year, the Golf Day raised over \$32,000 to support Cyrenian House and the work we do with people, families and communities across the State.

We wish to particularly express our thanks to Fortescue, whose extensive support and contributions across all parts of the event helped make it such a success.

We look forward to continuing our partnership in the years to come.

over
\$32,000
raised



STRATEGIC DEVELOPMENTS

Across 2024-2025 Cyrenian House initiated or continued a range of strategic developments to further enhance the services we provide to Western Australian communities.

- We continue to progress development of the Immediate Drug Assistance Coordination Centre (IDACC). Over the year, we have worked with the Mental Health Commission (MHC) to conduct select site works to facilitate engineering assessments. With these works now complete, we continue to conduct preparatory activity to progress to build.
- Our new Innaloo site for NMCADS was proudly opened in May 2025, following extensive renovations funded by Lotterywest and the MHC. This project was delivered alongside the transition of Next Step Alcohol and Drug Services from the Mental Health Commission to East Metropolitan Health Service.
- Serenity Lodge Therapeutic Community (TC) commenced an all-male program. This project was strongly informed by residents and workers, and has achieved exceptional results to date.
- In recognition of the range of issues that closely intersect with alcohol and other drug (AOD) use, Cyrenian House has implemented a range of organisation training and capability enhancements, including but not limited to: family and domestic violence; gambling; and cognitive impairment. In addition, we have continued to support the WANADA-led Hepatitis C Capability Project through whole of organisation capability reviews and implementation of identified improvements.
- Across several of our services, we reviewed opportunities to enhance access, as well as commenced an extensive research project with the EnAble Institute to explore retention factors.
- Our service delivery has been underpinned by a comprehensive update of our human resource, finance and enterprise systems, including a revised Enterprise Agreement. In addition, Cyrenian House has invested in our leadership, with managers, coordinators and senior staff funded to undertake a Modal leadership program that will result in a Diploma of Leadership and Management.
- We proudly continued our partnership with Wunan Health, which has included training, mentorship, development assistance and intellectual property sharing. Kununurra Withdrawal and Intervention Centre commenced operating in 2025 and we are excited to continue to support this important addition to the AOD service system in the Kimberley.

CYRENIAN CENTRAL

The Residential Pathways Program (RPP) team has seen significant improvements and changes over the last year. The team undertook a massive review of the assessment and case management process, looking for ways to streamline the process and improve the outcomes of prospective Therapeutic Community (TC) residents. They successfully revised the assessment process and incorporated a waitlist into our consumer database. Their work has already resulted in better experiences for both workers and consumers. Wait times for assessments have significantly decreased, and the number of assessments provided has increased.



1,148
consumers



GENDER

male **56%**
female **43%**
other **1%**

PRIMARY SUBSTANCE OF CONCERN

ALCOHOL **37%**

METHAMPHETAMINE **42%**

CANNABIS **7%**

OTHER **14%**

We have also seen an increase of people reporting GHB as a secondary substance of concern

RPP completed an additional **215** this year assessments compared to last year.

Cyrenian Central successfully secured funding and recruited a Aboriginal Outreach Counsellor who works alongside both the Street Doctor program and the Residential Pathways Program.



We have now begun a new therapeutic group Brain Training. This has been very popular: Brain Training is now on its fourth official round and recently peaked with over 20 consumers on the waitlist wanting to engage.

Collaborating with the Parent Drug Support Service has resulted in a both a peer led support group and a structured six-week psychoeducation group '6 STEPS' for our consumers' family members and loved ones.

We are fully staffed with a balanced roster of workers who are holding a strong work culture, resulting in some great client experiences as noted from recent Google reviews and monthly feedback surveys.

PRIMARY SUBSTANCE OF CONCERN

ALCOHOL

31%

METHAMPHETAMINE

60%

OTHER

9%



47
residents



GENDER

male **63%**
female **37%**

THASP

We are excited to have successfully secured the funding from the Commonwealth Government's Housing Australia Future Fund (HAFF) for two purpose-built THASP properties for graduates of our women's and children's programs. Construction will shortly commence, and we hope to have our first families moving in by the second half of 2026.

NON-RESIDENTIAL SERVICES

The 2024/25 period has been a highly successful year for NMCADS, delivering person centred, community-based alcohol and other drug treatment services across the ever-expanding northern corridor of Perth's suburbs.

Highlights from the WANADA Alcohol & Other Drug (AOD) Conference:

- The Aboriginal Family Support Program being named a finalist in the category of *'Excellence for Improving AOD Outcomes for Aboriginal People'*.
- NMCADS Joondalup winning the *'Excellence Award in Translating Research into Practice'* for the improved AOD outcomes following implementation of the ACE and BEAT, a cognitive screening initiative.

These awards highlight Cyrenian House services as leaders in innovation and evidence-based practice.

A significant highlight of the year was relocating to Innaloo from our previous office in Warwick. Our new location is larger and more modern, enhancing NCMADS capacity for clinical service delivery and allowing further space for co-locating services, volunteers and students.

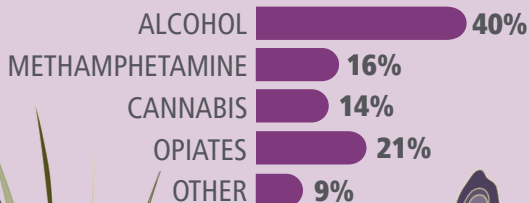
The official opening in May 2025, was officiated by the Hon. Pierre Yang, Parliamentary Secretary to the Minister for Health: Mental Health. Incredible feedback has been received since this transition, and we look forward to the possibilities this new location brings.



GENDER



PRIMARY SUBSTANCE OF CONCERN



COMMUNITY
ALCOHOL & DRUG
SERVICE
NORTH METRO

AN INTEGRATED
SERVICE DELIVERED
IN PARTNERSHIP
BETWEEN



2024-2025 at cyrenian HOUSE



5,152

total
consumers

4,269
NON-RESIDENTIAL
SERVICES

711
THERAPEUTIC
COMMUNITIES

388
LOW MEDICAL
WITHDRAWAL UNITS



GENDER IDENTITY

60.48%
male

39.24%
female

0.28%
other



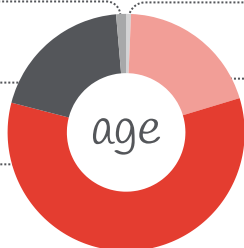
16%

identify as Aboriginal and/or
Torres Strait Islander

70-100
1.36%

50-69
19.60%

30-49
58.71%



0-17
0.66%

18-29
19.67%

ALCOHOL

38%

cyrenian HOUSE

ALCOHOL

53%

LOW MEDICAL WITHDRAWAL

ALCOHOL

45%

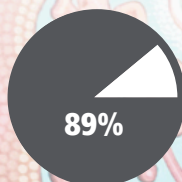
THERAPEUTIC COMMUNITIES

ALCOHOL

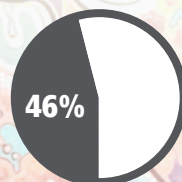
38%

NON-RESIDENTIAL SERVICES

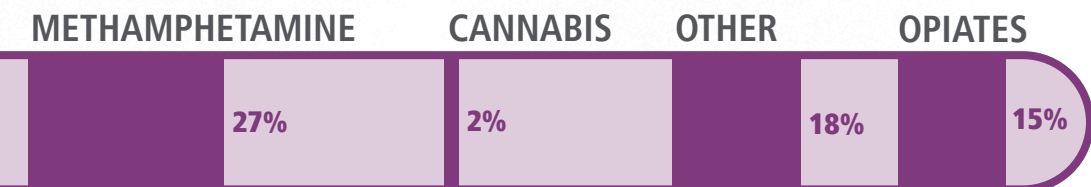
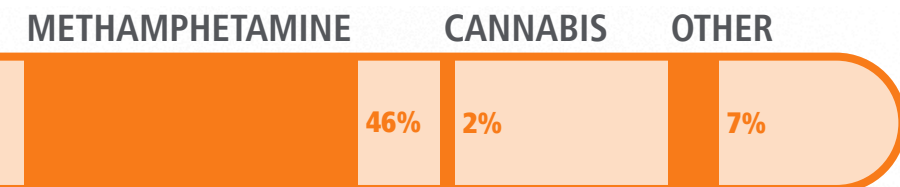
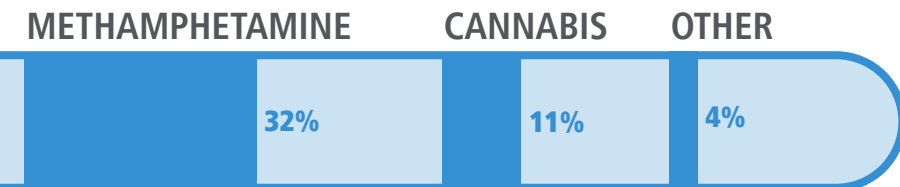
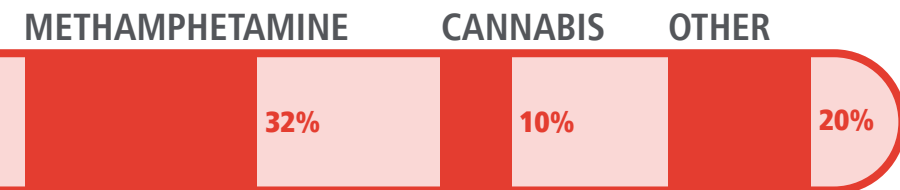
satisfied with
service provided



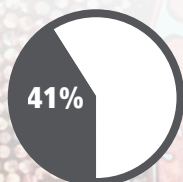
improved mental
health status



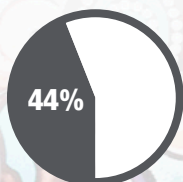
PRIMARY SUBSTANCE OF CONCERN



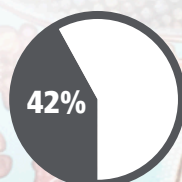
improved physical
health status



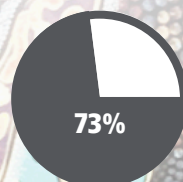
improved
relationships with
other people



improved confidence
to reduce / stop
AOD use



closed as
planned



SERENITY LODGE THERAPEUTIC COMMUNITY

This year has seen a big change for Serenity Lodge Therapeutic Community (SLTC), in March this year we transitioned to an all-male program. Since its inception, we have developed some changes with a focus on men's issues creating a safe and supportive environment for men to focus on recovery and build healthy relationships within SLTC, their family and the wider community. This year has also seen Serenity Lodge add Brain Training - a cognitive enhancement program, Healthy Relationships, and Men's Gathering groups to our timetable. Retention rates of residents has remained steady during these changes to the program.



14%



AVERAGE OF
73 DAYS
STAYED



151
residents

PRIMARY SUBSTANCE OF CONCERN ALCOHOL



GENDER
male 80%
female 20%

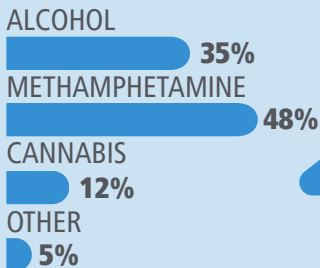
includes consumers prior to all-male service change

SERENITY WITHDRAWAL UNIT



148
residents

PRIMARY SUBSTANCE OF CONCERN

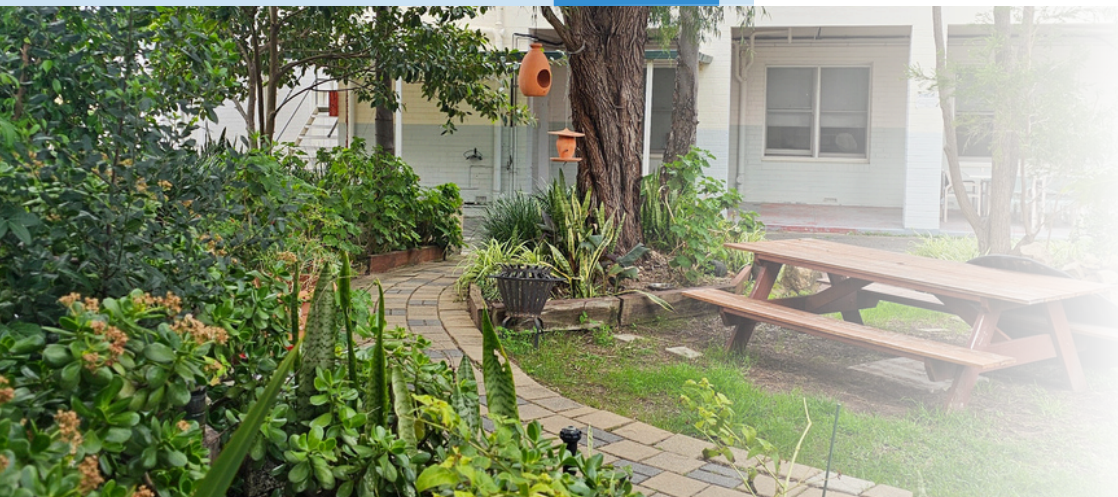


GENDER

male 55%
female 44%
other 1%

AVERAGE OF
8
DAYS
STAYED

The Serenity Withdrawal Unit (SWU) remains busy and receives referrals from various government agencies and health services as well as consumers who self-refer. SWU and SLTC continue to have a positive and cooperative relationship with local health services.



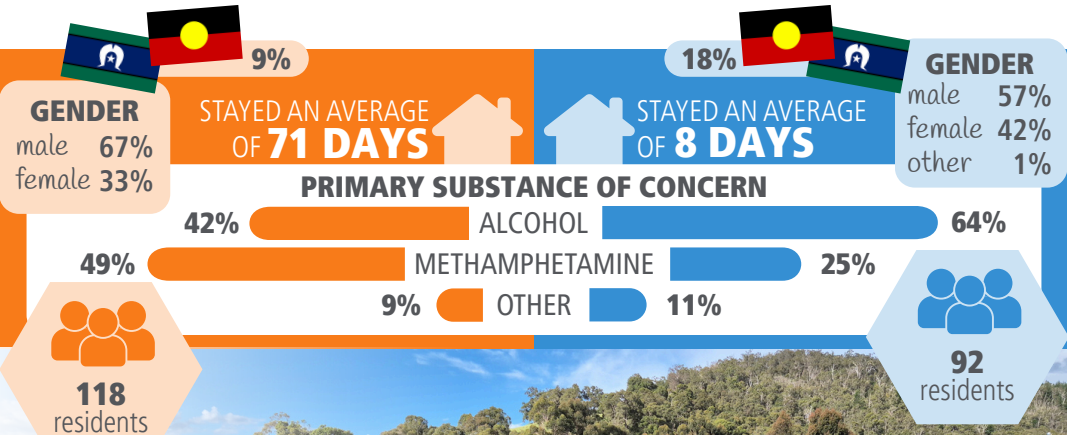
NANNUP

THERAPEUTIC COMMUNITY & WITHDRAWAL UNIT

Both the Nannup Therapeutic Community – also known as the Kongal Wirin program, meaning Spirit of the South – and the Nannup Withdrawal Unit (NWU) continue to deliver quality and culturally secure programs for consumers in the South West. The Kongal Wirin program is a 20-bed long-term residential treatment service and the NWU is a 3-bed low medical withdrawal unit.

This year, Kongal Wirin has focused on incorporating holistic health and Nyoongar culture into the program. We established weekly wellbeing groups, breathwork and sound bath groups, and continued providing yoga, drumming and meditation groups. Alongside this, we have incorporated weekly Nyoongar language workshops, made good use of the yarning fire pit with regular yarning sessions, traditional food remaining on the menu and an Aboriginal culture corner with ample cultural resources for residents and staff. NAIDOC week was a spectacular event with National award-winning artists visiting site showcasing Aboriginal music and art.

Our 90-acres of rolling hills and idyllic surrounds has also been incorporated into program – with hiking still a popular activity, along with the newly created bird watching and star gazing activities.



LOW MEDICAL WITHDRAWAL UNITS

RICK HAMMERSLEY CENTRE THERAPEUTIC COMMUNITY

The Rick Hammersley Centre Therapeutic Community (RHCTC) facility comprises of two residential programs:

- the **Gnangara Program**, with 50 bed capacity, and
- the **Saranna Women's and Children's Program**, which has 14 cottages.

RHCTC supported **241** residents across both programs:



SARANNA WOMEN & CHILDREN'S PROGRAM

The Saranna Women's and Children's Program is a residential alcohol and other drug (AOD) treatment program where women (over 18 years) live with their children (up to 12 years of age) whilst engaging in AOD treatment.

The Saranna Program has implemented the Family Foundations Program. The program is designed to provide families with early, intensive support aimed at strengthening parenting confidence, building positive family routines, and enhancing child development outcomes. A key component of the program is our in-home support, delivered by counsellors-educators and the family support worker during the first eight weeks of Saranna residents treatment program.

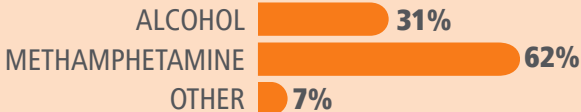
All aspects of the program are looked at from AOD, family and domestic violence (FDV) and culturally sensitive lenses. The "soft landing" approach helps all Saranna residents to transition to independent living on the property with their child/children before starting the program.



STAYED AN AVERAGE
132 DAYS OF



PRIMARY SUBSTANCE OF CONCERN



GNANGARA PROGRAM

GENDER

male 61%
female 38%
other 1%



PRIMARY SUBSTANCE OF CONCERN



STAYED AN AVERAGE OF
74 DAYS

This period marked a meaningful growth for the Gnangara Program. Rooted in the Community-as-Method model, we continued to foster a supportive, structured environment where residents actively contribute to one another's progress. Residents reported improvements in wellbeing, interpersonal skills, and long-term goal setting.

The team participated in:

- Family Domestic Violence Training, enhancing our understanding and response to FDV.
- ACE/BEAT training provided by Agency for Clinical Innovation (ACI) located in NSW was provided in 2024. The alcohol and drug cognitive enhancement ACE and the brief executive function assessment (BEAT) are tools to help our clinicians to assess and support our residents who are affected by cognitive impairment issues.

External partnerships with several key external organisations, including Luma, Holyoake (providing Art Therapy and attachment education for Mothers), hospitals, and Mental Health service providers have been an important part of RHCTC objectives. The primary goals of these partnerships were to enhance service delivery through cross-sector collaboration, address residents' mental health issues, provide accessible, community-based support, and strengthen referral pathways between services.

The Rick Hammersley Centre community celebrated NAIDOC Week, Reconciliation Week, RU OK? Day and the annual Pride Parade. We also hosted a visit from other Cyrenian House services, having joint lunches and playing friendly games of volleyball.



MUNDA MIA THERAPEUTIC COMMUNITY

86 women with
11 children

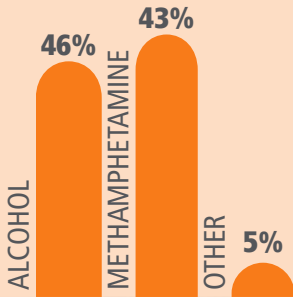


**STAYED AN AVERAGE
OF 96 DAYS**



29%

PRIMARY SUBSTANCE OF CONCERN



Munda Mia Therapeutic Community (MMTC) continues to go from strength to strength. Bed occupancy consistently remains full or near-full and there is a long waitlist of women wanting to enter the MMTC program.

The program continues to evolve with new developments introduced such as the Shark Cage family and domestic violence (FDV) program and Moral Reconciliation Therapy (MRT). The next project for the clinical team has been to review the current Family and Domestic (FDV) psycho-education book and refresh and update its content.

The 16 Days in WA is a campaign that runs annually from the 25th November (International Day for the Elimination of Violence Against Women) through to 10th December (Human Rights Day) each year. The campaign is to raise awareness and activism against Gender-based Violence and to inform and encourage the community to change and stop violence against women. In 2024, MMTC had the incredible opportunity to have a stall at Forrest Chase for this campaign.

Staff and residents participated in speaking to the community about the Munda Mia service and then participated in the march through the city streets.

From July 1st 2024 – September 1st 2025, Munda Mia has seen 11 graduated residents return to the property to celebrate their graduation.

Cyrenian House continued their partnership with Starick during this period. This involved providing in-reach counselling to women at Starick's two main women and children's refuges, as well as offering counselling to women accessing Starick services in the community. Importantly, this service also provided a warm referral pathway for women and children escaping FDV into our women and children's residential services. Cyrenian House plans to continue building partnerships in the FDV sector in the coming year.

**16
Days
in
WA**



The 2024/25 year was another year of strong and consistent service delivery for the Midland Withdrawal and Intervention Centre (MWIC). The service, as has been the case since operations commenced in 2021, was consistently full or near full throughout the year.

The MWIC program maintains a focus on structured but flexible care. Regular psychoeducational groups are run by the Peer Support Worker. Additionally, Wungening visits weekly to offer culturally secure perspectives on harm reduction through their Solid Ground program.

In recognition that long term residential treatment leads to better outcomes for consumers, MWIC has begun to facilitate Peer Support groups that provide information on outpatient options and long-term treatment. Consumers collaborate in exit planning with the Clinical Coordinator and during their stay are introduced to both Alcoholics Anonymous (AA), Narcotics Anonymous (NA) and SMART Recovery meetings.

MWIC continues to nurture its external stakeholder relationships. This involves a high degree of Case Management with services working together to ensure the best outcome for shared care clients. This year has seen a greater focus on step-down withdrawal management from Next Step Inpatient Withdrawal Unit and hospitals, particularly Midland Hospital.

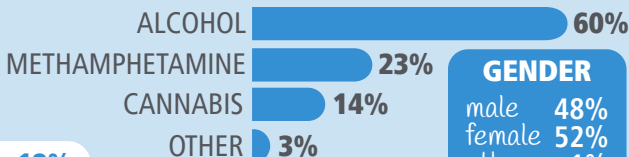


157
residents



18%

PRIMARY SUBSTANCE OF CONCERN



GENDER

male	48%
female	52%
other	1%

STAYED AN
AVERAGE OF

14
DAYS

WANDOO REHABILITATION PRISON THERAPEUTIC COMMUNITY



Government of **Western Australia**
Department of **Justice**
Corrective Services

The Wandoo Rehabilitation Therapeutic Community Prison (Wandoo) service is a partnership with Department of Justice (DOJ) and assists women in prison to address their addiction. This year:

- **55** women completed the program
- **22** women completed part of program
- **44** women who have remained in prison after completing the program have received counselling.

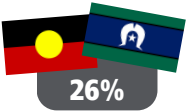


This year, in partnership with WA Department of Justice, Wandoo introduced an abridged program for women with short sentences. Prior to this, women with short sentences did not have access to an alcohol and other drug (AOD) treatment program. This provides an earlier intervention option for women in prison who are motivated to interrupt the addiction and offending cycle.

Since opening in 2018, **347** women have completed the Wandoo program.



To raise awareness and learn more about the issues faced by the LGBTQIA+ community, in May 2025, Wandoo hosted an event for IDAHOBIT. This was the first time such an event was held at Wandoo. This was delivered in partnership by a DOJ Recreation Officer and Cyrenian House Counsellor. It increased the sense of inclusion and understanding of diversity at Wandoo.



PATHWAYS PROGRAM

supported
197 consumers
with a total of
6,318 sessions
attended

This year our Pathways Program has continued to deliver psychotherapeutic and psychoeducational groups, designed to address prisoners alcohol and other drug use and offending behaviours.

PIP

PAROLE IN-REACH PROGRAM

35
consumers
completed the
program

The Parole in-reach Program (PiP) continues working towards the goal of increasing the number of offenders who are considered suitable for release on parole by the Prisoners Review Board, while reducing their likelihood of reoffending in the community.

PiP utilises the Moral Reconciliation Therapy (MRT) group as the treatment for the program. Delivered in a through-care format with groups delivered both in and out of prison.

Graduates must have attended MRT groups in prison and in the community for a period of at least 4-6 months, successfully completing all 12 steps of the program. In the 2023-24 financial year, a total of 35 people completed the program.

ADAPT

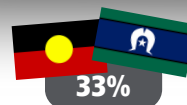
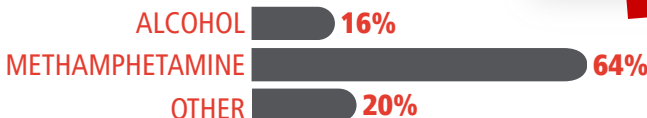
ALLIED DRUG & ALCOHOL PROGRAMS & TREATMENT

The ADAPT program, a partnership between Cyrenian House and Holyoake, has continued to deliver alcohol and other drug services across public prisons in the metropolitan area of WA.



470
consumers

PRIMARY SUBSTANCE OF CONCERN



GENDER

male	78%
female	22%



The Cyrenian House Milliya Rumurra (CHMR) team have now seen thirteen years of operation in the Kimberley. Over that time the service has delivered increasing numbers of service occasions and built strong relationships with the members of the communities surrounding Broome.

Alcohol remains the principal drug of concern for most of our consumers; however methamphetamine users and their families are increasingly seeking a range of supports. Many service users are impacted by changes to service delivery systems requiring online engagement. A human presence and willingness to assist consumers has been crucial to building relationships and empowering people to navigate and engage with a changing service environment.

- Beagle Bay
- Lombadina / Djarindjin
- One Arm Point
- Bidyadanga

Successes over the past 12 months include prevention activities such as delivery of education sessions at One Arm Point, regular radio interviews with the radio station at Beagle Bay (broadcast on the PAKAM network) and regular participation in women's groups in Bidyadanga and One Arm Point.

Clinically, successes include support for families impacted by intra-family violence and increased knowledge and capacity to work with people whose alcohol or other drug use has altered physical, cognitive and social functioning. CHMR has sent a staff member with appropriate skills and experience to assist the recently-opened withdrawal unit operated by Wunan Foundation in Kununurra.



GENDER
male 55%
female 45%

PRIMARY SUBSTANCE OF CONCERN

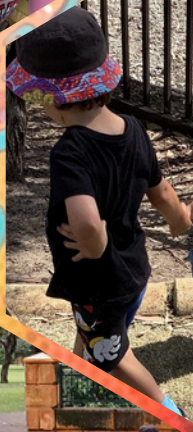




Our revamped outdoor area was completed, and the children were very excited and continue to use the areas over and over. Educators have been very creative in set up of the outdoor environment to include our current resources. This changes the layout adding many opportunities for children to explore the environment.

The relationship with the Saranna Women's and Children's Program goes from strength to strength with a collaboration of world events and celebrations such as Book Week, NAIDOC Week and Harmony Day.

We continue to ensure a high level of educator training by providing professional development delivered by quality trainers who are current in the sector. One such training was delivered by Berry Street on Trauma Informed Care. Two educators attended the course and will now train all educators on what they have learned at the next staff meeting. Alongside this work, we will look to further increase the occupancy rates over the next year.



CONSUMER PARTICIPATION

Cyrenian House upholds and champions the rights of consumers across all our services. We recognise the importance of the consumer experience and value how their input can strengthen our high-quality services to best meet consumer needs.

The Cyrenian House **Consumer Advisory Group (CAG)** met every two months, with a total of **thirteen CAG members** contributing valuable advice, expertise and feedback on our policies and programs.

Areas enhanced through our consultation with CAG include:

- Feedback for ideas for Criminal Confiscation Grants Program
- Cyrenian House marketing strategy
- Input for building design and specifications on the new THASP houses for mothers and their children
- Cyrenian House website
- Cyrenian House family and domestic violence strategy

Policies and other key document reviewed included topics such as:

- Counselling significant others
- Residential room and bag search
- Consumer rights and responsibilities
- THASP exit planning
- Consent to release and obtain information
- Information storage and access policy and privacy

Thank you to all consumers who have contributed their time via the Consumer Advisory Group over the past twelve months.

SERVICE AND SYSTEM PARTNERSHIPS

We wish to recognise and acknowledge the range of service partners with whom we work to deliver specialist services that are responsive to the broad range of consumer needs. Our partnerships with purposeful community organisations range across integrated service approaches, subcontracting arrangements and service development support.

Richmind
WA



Government of **Western Australia**
Department of **Justice**
Corrective Services



Cyrenian House remains a strong supporter of the work of sector peak bodies and their role in enhancing the policies and systems within which we operate. We are proud to be active members of WA Network of Alcohol and Other Drug Agencies (WANADA), the Australasian Therapeutic Communities Association (ATCA) and Community Employers WA (CEWA).

SECTOR DEVELOPMENT

AOD VOLUNTEER COUNSELLOR PROGRAM 2024

TRAINING FROM JUNE 2024 - NOVEMBER 2024

- Placements for **24** Volunteer Counsellors took place at Cyrenian Central as well as the NMCADS offices in Warwick (now Innaloo) and Joondalup.
- A total of **13** Volunteer Counsellors were trained through the Cyrenian House program. An additional **11** Volunteer Counsellors from the Mental Health Commission program completed their placement with Cyrenian House.
- Placements took place over 12 months, completing 4 hours per week. A significant number of these volunteers completed or continue to work towards completing their placements.

The impact of these volunteers has been extremely valuable, and supported waitlist management throughout the year. We are pleased to continue our commitment to this important pathway into the sector workforce, with our 2025 intake now complete and training underway.

LIVED EXPERIENCE REPRESENTATIVE TRAINING RESULTS FROM THE TRAINING EVALUATIONS

training was
rated an
average of **8.5 / 10**
by participants



41%

knowledge of AOD services
increased **a lot**

56%

knowledge of becoming a lived experience representative
increased **a lot**

62%

confidence in becoming a lived experience representative
increased **a lot**



We receive funding from a variety of different sources, allowing us to deliver outstanding services to the community. We would like to thank the following funders for their continued support:

- Western Australian Mental Health Commission
- Western Australian Department of Justice
- Western Australian Department of Communities
- Australian Government Department of Health & Aged Care
- Australian Government Department of Education
- Western Australian Department of Local Government, Industry Regulation & Safety
- WA Primary Health Alliance
- Lotterywest

Cyrenian House is certified against the *WANADA Alcohol and Other Drug Human Services Standard* and the *Australasian Therapeutic Communities Standard for Therapeutic Communities & Residential Rehabilitation Services*.



Alcohol and other Drug and
Human Services Standard
Quality Certified Organisation



ATCA Standard for Therapeutic Communities
and Residential Rehabilitation Services
Quality Certified Organisation

